

Controlling Internet Quality with Price

Market Managed Multiservice Internet

Bob Briscoe BT Research, Edge Lab, University College London & M3I Technical Director

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end-to-end principle

• change is the only constant

- for application *flexibility* in general purpose systems (e.g. Internet)
 - lower layers: extremely *general* capabilities
 - move *specific* capabilities up and out
- define "specific" and "general"?
 - 1973: *connection* too specific for network \rightarrow synthesise at ends
 - 1993: Web: IP ✔ ATM ¥
 - 1999: pricing and charging: definitely too specific for IP
 - 2001: *quality of the service (QoS)* itself...?
 - 2005?, 2020?



$M \ni I$ not to be confused with...

- end-to-end QoS means...
- ✓ QoS created by the ends **X** not just QoS everywhere along the path QoS QoS QoS X integrated services (intserv), ★ differentiated services (diffserv) ✓ECN...



ECN?

- explicit congestion notification
 - per packet QoS
- what?
 - new single bit in IP packet header
 - IETF Proposed Standard (imminent)
- *how*?
 - middle
 - congested routers randomly mark packets (rather than drop)
 - more congestion \rightarrow more marks
 - ends
 - more marks \rightarrow slower rate *or*...

trust?

- end-to-end principle
 - implies *trust* the ends to co-operate
- but if ends control their own QoS
 - incentive required...
- ... price per congestion mark
 - more marks \rightarrow slower rate *or*...

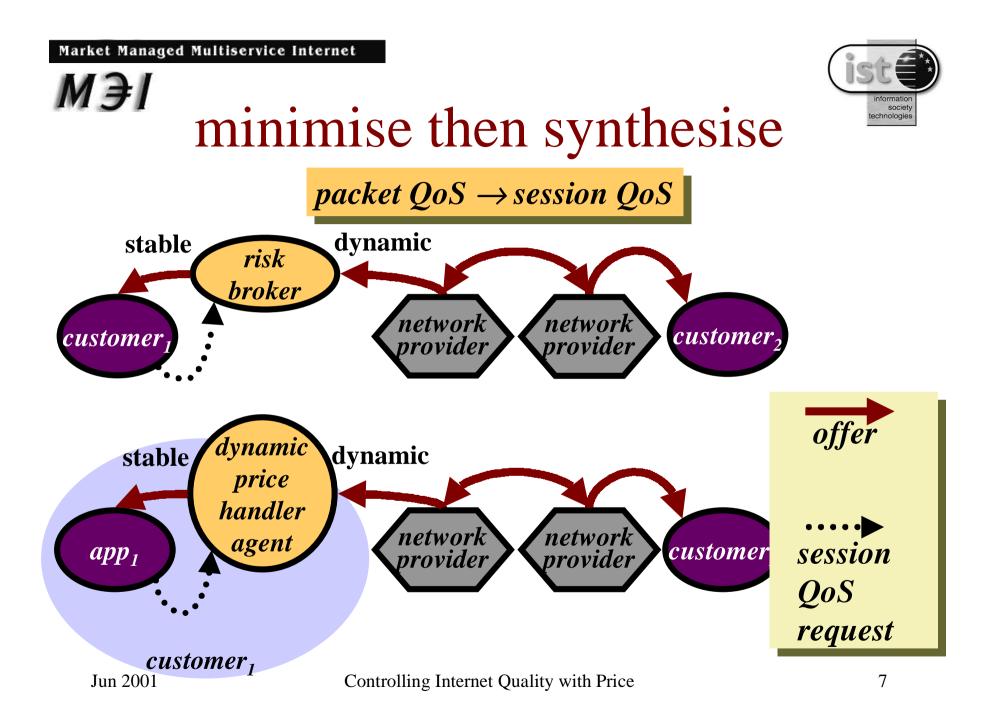
...same rate at higher cost

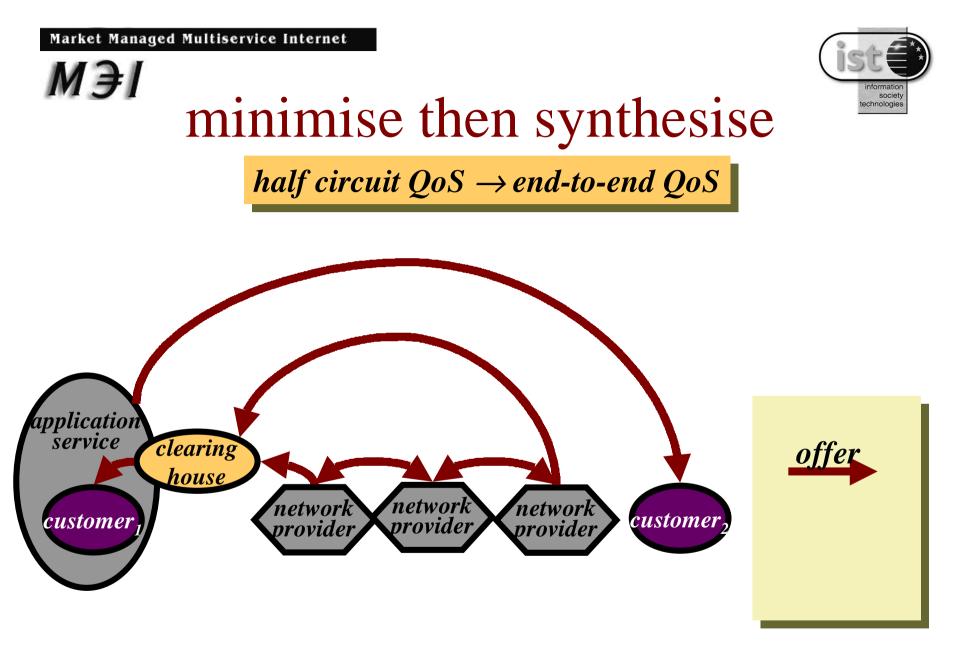
• choice \rightarrow customer control

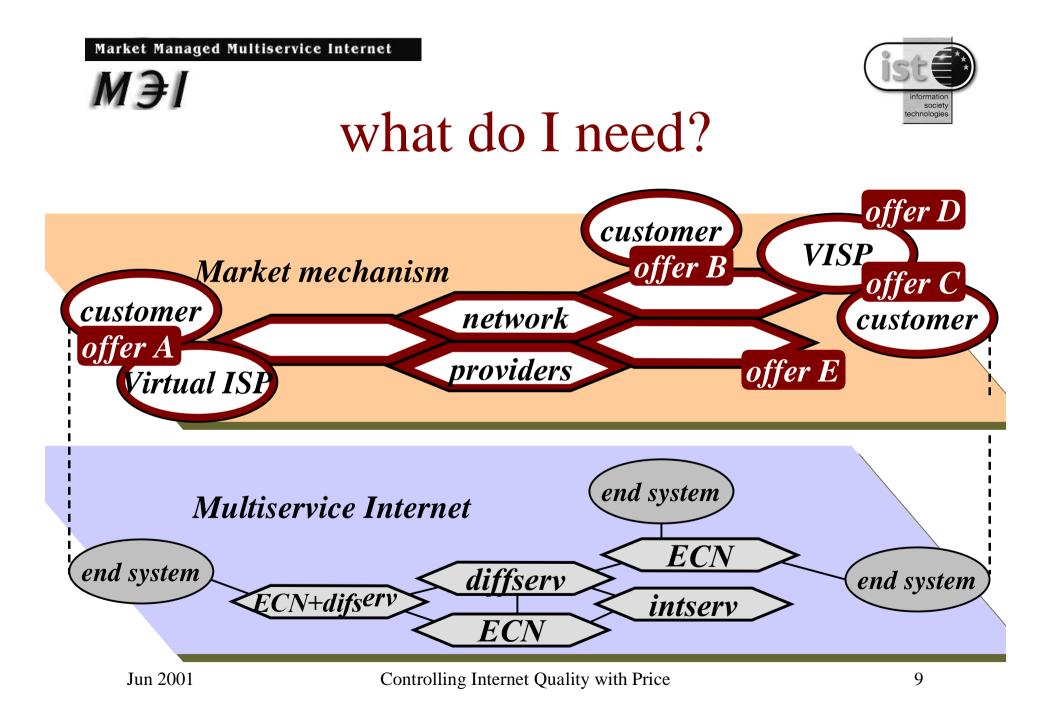


M∋I congestion avoidance pricing

- economically optimal
 - ends: correct incentives
 - middle: revenue naturally fills capacity shortages
- but...
 - ...can we synthesise flexible commercial models?... ...that fit all the desires of providers and customers?
 - ... is it practical?
 - ...even if it is, will network operators offer it?
 - prediction: Yes, but only once Balkanisation of the Internet has failed (2006?)

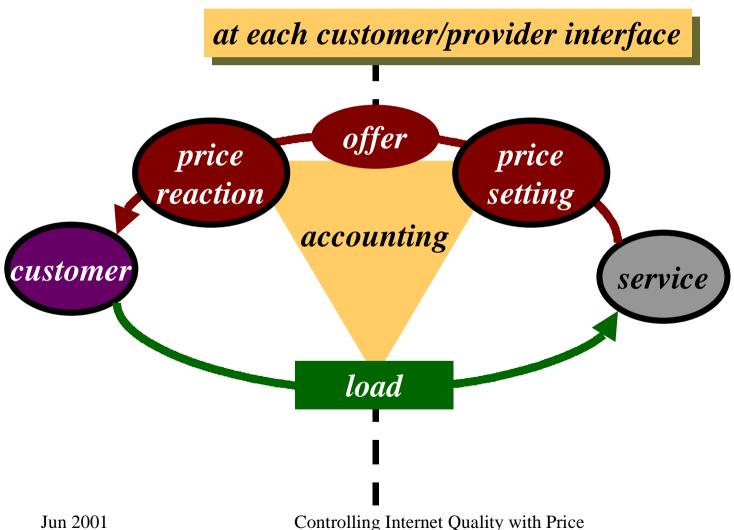














implications

- network operators sell basic network service
- customer creates quality!
- limited market differentiation for networks...
 - ...operators or suppliers
- network operators must differentiate with:
 - end software add-ons
 - tariff flexibility





summary

• end-to-end principle

- the dumber the network the more valuable it is
- quality of a service implemented by its customers!?
- supply chain implications

• minimise then synthesise

- business models
- engineering

• a Market Managed Multi-service Internet

- not just supporting the information economy...
- ...but the economy within information





- M3I project
 - Jan 2000 Dec 2001
 - contacts, background and first deliverables:
 - <u>http://www.m3i.org/</u>
- Bob Briscoe:
 - http://www.labs.bt.com/people/briscorj/

formation societ

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spare slides

M3I

